

PLATINUM WEB SERVICES PRIVACY POLICY

This Privacy Policy explains Platinum Web Services Inc.'s policy regarding the collection and protection of Personal Data supplied by users or collected by us from users of the Platinum Web Services website, including platinumwebservices.net (the "Service").

Platinum Web Services defines "Personal Data" as any data from which it is practical to directly determine the identity of an individual. Any capitalized terms not defined in this Privacy Policy have the meanings given in the Service's License and Service Agreement (the "User Agreement"). This Privacy Policy may be updated by Platinum Web Services from time to time. Platinum Web Services will provide notice of materially significant changes to the Privacy Policy by posting notice on its websites.

By registering to use any service provided by Platinum Web Services, you agree (1) to comply with the terms and conditions of this Privacy Policy and (2) that Platinum Web Services may process (i.e., collect, use, etc.) your Personal Data as described in this Privacy Policy or the User Agreement. Personal Data may be processed by Platinum Web Services in the country where it was collected as well as other countries (including the United States) where laws regarding processing of Personal Data may be less stringent.

HOW PLATINUM WEB SERVICES USES INFORMATION

Personal Data

We **will not** sell or market the email addresses or other collected personal information of registered Users to third parties.

We **will not** view the files that you backup using the Service. This is NOT even possible with our backup solutions.

We **may** view your file system information (file extensions, sizes etc. but **not** your file contents) to provide technical support. This is NOT even possible with our backup solutions.

You acknowledge and agree that Platinum Web Services may occasionally send you administrative communications regarding your account or the Service via email.

Cookies and Passive Data Collection

Platinum Web Services uses cookie, IP address, and URL information to improve and further develop the Service, and to provide enhanced features to Users, where available. Platinum Web Services uses cookies to save User screen names, session validators, and on Users' browsers and hard drives, and may use them to provide tailored products.

IP Addresses also help us to diagnose problems with our servers, to administer the Service, and to otherwise provide the Service to our Users.

USER INFORMATION PLATINUM WEB SERVICES COLLECTS

Personal Data

Once you register with Platinum Web Services and access the Service, you are not anonymous to Platinum Web Services.

When registering with Platinum Web Services, you provide Personal Data, which may include company name, industry, number of employees, phone number, your title, city, state, zip code, a user name, confirmed email address, and a password. When backing data up with the Service, you send us that data and you also are sending file system information, including names of files and directories. Platinum Web Services may also record your IP address when you submit information.

Platinum Web Services also may collect, at your option, certain preference and demographic information from you.

All information collected by Platinum Web Services is used for internal purposes of providing the Service, providing support to users, and to improve services. Aggregating non-identifying information supplied by users allows Platinum Web Services to understand its user base and to improve services.

To protect your account information, please keep your password secure.

All Users may opt to remove their Personal Data from our live database by contacting Platinum Web Services and canceling their Platinum Web Services user account(s).

Cookies and Passive Data Collection

Platinum Web Services automatically receives and records information on our server logs from your browser, including your IP address, cookie information, and the page you request.

Users should be aware that other websites visited before entering one of Platinum Web Services websites might place Personal Data within a User's URL during a visit to their website, and Platinum Web Services has no control over such websites. Accordingly, some of this information may be logged by Platinum Web Services.

Links to Third Party Sites

The Platinum Web Services websites may contain links to other sites that are not under our control. These web sites have their own policies regarding privacy. You should review those policies before visiting the web sites. We have no responsibility for linked web sites, and we provide these links solely for the convenience and information of our visitors.

DISCLOSURES

Platinum Web Services Service Providers

Platinum Web Services does not disclose Personal Data to third parties, except to process credit card information for orders. However, at a future time, Platinum Web Services may need to provide users' Personal Data to other third parties to deliver specific services to the user (such as hosting services or support services). These third parties will be required to adhere to Safe Harbor Privacy Principles or at a minimum Platinum Web Services will require the third party to certify they follow privacy protection equal to Platinum Web Services. Users will also be provided with a mechanism to opt-out of having their Personal Data viewed by such third parties.

Law Enforcement; Subpoenas

Platinum Web Services may disclose Personal Data, including the data you back up with the Service, with or without notice (a) if required by a subpoena or other judicial or administrative order, (b) where required by law, or (c) at our sole discretion, where we deem it necessary to protect the safety of any individual or the general public or to prevent violation of our User Agreement or the rights Platinum Web Services or any third party.

Change of Ownership

In the event of a change in ownership, or a direct merger or acquisition with another entity, we reserve the right to transfer all of Platinum Web Services' User information, including Personal Data, to a separate entity. We will use commercially reasonable efforts to notify you (by posting on our website or an email to the email address you provide when you register) of any change in ownership, merger or acquisition of Platinum Web Services' assets by a third party, and you may choose to modify any of their registration information at that time.

SECURITY

Platinum Web Services uses industry standard security measures to protect against the loss, misuse and alteration of the information under our control. Although we make good faith efforts to store the information collected by Platinum Web Services in a secure operating environment that is not available to the public, Platinum Web Services cannot guarantee complete security. Further, while we take reasonable steps to ensure the integrity and security of our network and systems, we cannot guarantee that our security measures will prevent third-party "crackers" from obtaining this information.

UPDATING OR REMOVING USER INFORMATION

You may, at any time, choose to correct or update the information you have submitted to Platinum Web Services, by contacting us.

If you cancel your account, your Personal Data and other information may be retained in our archive or backup records.

PRIVACY COMPLAINTS

If you have a dispute or complaint about privacy on a Platinum Web Services' website, we kindly ask that you attempt first to resolve the issue directly with Platinum Web Services by emailing [Customer Service](#).

CONTACTING PLATINUM WEB SERVICES

Users with questions about this Privacy Policy and any of the aforementioned statements may contact Platinum Web Services the following ways:

E-Mail

[Customer Service](#)

Postal

Attn: Privacy Policy
Platinum Web Services, Inc.
2 Cypress Point Ct
Chesterfield MO 63017

REVISIONS TO THIS POLICY

Platinum Web Services reserves the right in our sole discretion to revise, amend, or modify this policy and our other policies and agreements at any time and in any manner. Notice of any revision, amendment, or modification of this policy will be posted on the Platinum Web Services' websites, and a User's continued use of the Service will signify agreement to such changes.

REGISTRATION OR USE OF THE SERVICE SIGNIFIES YOUR AGREEMENT TO THE PRIVACY POLICY

Effective Date **December 19, 2009**